

Balham Park Surgery Patient Liaison Group

2nd Wednesday of each month

7pm-9pm held in the Education Room

Light refreshments are provided

These meetings are chaired by a member of the patient liaison group and attended by The Managing Partner, a representative from the reception team and a Doctor who leads a Q&A session.

Please come to all or any!

BPSPLG Meeting Dates 2015

14th January

11th February

11th March

8th April

13th May

10th June

8th July

August– No Meeting

9th September

14th October

11th November

9th December

Balham Park Surgery Patient Liaison Group

Come and join us!



(2015 meeting dates on the reverse)

Balham Park Surgery Liaison Group NEEDS YOU!

The Balham Park Surgery Liaison Group holds monthly meetings of patients to support the work of the surgery. The meetings are held on the 2nd Wednesday of each month between 7pm-9pm.

How It Started:

Our patient group was initiated in February 2000, over 14 years ago. But its origins lay in four earlier meetings organised by Natalie Whyte, who recognised the value of patient involvement. It was always her intention that any group should be patient led and following the formation of an ad hoc committee in September 1999, a more formal organisation was set up.

Fundamental Aims:

- To provide an information service which would give patients better access to the services they need .
- To increase patient involvement and interest in working collaboratively to improve primary healthcare and good health.

How You Can Help:

The surgery needs to hear of the needs of the parents of young children– as well as older people, younger people, working age people, carers and the cared for and those with long term conditions and poor mental health.

- What could the surgery be doing better for you?
- Would a change in surgery hours help you?
- Are the clinics at an appropriate time?
- Can you see the health professional you need, when you need them?

If you feel that you would like your voice heard on these and other topics please join us.

The meetings are there to inform the doctors and the rest of the practice of the views and the needs of patients. We'd like your input on what the surgery could do to make life a little easier for you.

Our Achievements:

- Notable achievements include the 2002 Royal College of General Practitioners Patient Participation Award which enabled us to equip and run yoga classes for patients referred by clinicians. These proved so popular that the classes have continued to the present
- Another notable success related to the defence of the early morning and late night surgeries of the Practice in 2005. The Primary Care Trust attempted to remove the funding for that service and the successful outcome of our campaign to preserve it went to the heart of what the Liaison Group could achieve on behalf of all patients. It involved taking the matter amongst others to the Wandsworth Overview and Scrutiny Committee as well as involving local media and BBC London radio and TV.
- Running educational talks on topics of interest, such as dementia and fitness and diet

The Future:

We need more patients to become involved.

Benefits for you:

As well as having your say, joining the group could be an addition to your CV, showing that you have volunteered and gained experience on a community project.

We are always looking for minute takers and assistance editing the newsletter which is published in April and September.

You can influence the surgery to change the way it does things and find out more about the way it works.

If you are interested please come along to our meeting. If you cannot get away easily for a meeting, please feel free to register as a virtual group member by emailing Natalie Whyte (Managing Partner) on natalie.goldsmid-whyte@nhs.net.

